



# SIGN UP APPLICATION

## IMPORTANT INFORMATION

## QUESTIONS & ANSWERS

### ALREADY HAVE AN EXPRESSTOLL ACCOUNT?

- No, this is a new account
- Yes, add a new vehicle to account
- Yes, swap old tag for a new sticker tag

**PLEASE NOTE:** To obtain the **ExpressToll** Switchable HOV Transponder please go to **ExpressToll.com**

### APPLICANT INFORMATION: (Please Print Neatly)

Primary Contact: \_\_\_\_\_

Secondary Contact: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

E-mail: \_\_\_\_\_

Home / Cell Phone #: \_\_\_\_\_

Work Phone #: \_\_\_\_\_

### MONTHLY STATEMENTS:

- Email  Postal Mail

### PREFERRED METHOD OF CONTACT:

- Email  Postal Mail

### ACCOUNT REPLENISHMENT:

- \$35  \$50  \$75  \$100  \$125  \$150

See important information for explanation.

### HOW DID YOU HEAR ABOUT EXPRESSTOLL?

(Check only one)

- Radio Ads  Television Ads
- News Story  E-470 Newsletter
- Airport Signage  Roadway Signage
- Website  Social Media
- A Friend or Family Member
- License Plate Toll Statement
- ExpressToll Customer Service Representative

### PLEASE NOTE:

To make your account active, you must call the **EXPRESSTOLL SERVICE CENTER** after 24 hours to provide your credit card information.

You must have one (1) single windshield or motorcycle transponder installed in each vehicle on the **ExpressToll** account. Please list your vehicles below. If you own more than three vehicles, please use a separate sheet of paper to complete the information.

## VEHICLE INFORMATION

### VEHICLE #1

License Plate: \_\_\_\_\_

State of Plate: \_\_\_\_\_ Number of Axles: \_\_\_\_\_

Make: \_\_\_\_\_ Model: \_\_\_\_\_ Year: \_\_\_\_\_

Office Use Only Sticker Tag #: \_\_\_\_\_

### VEHICLE #2

License Plate: \_\_\_\_\_

State of Plate: \_\_\_\_\_ Number of Axles: \_\_\_\_\_

Make: \_\_\_\_\_ Model: \_\_\_\_\_ Year: \_\_\_\_\_

Office Use Only Sticker Tag #: \_\_\_\_\_

### VEHICLE #3

License Plate: \_\_\_\_\_

State of Plate: \_\_\_\_\_ Number of Axles: \_\_\_\_\_

Make: \_\_\_\_\_ Model: \_\_\_\_\_ Year: \_\_\_\_\_

Office Use Only Sticker Tag #: \_\_\_\_\_

I hereby apply for an ExpressToll account which is subject to all applicable rules of the ExpressToll customer agreement and the ExpressToll Service Center. I agree that I have read, understood, and will be bound by the terms of the ExpressToll Customer Agreement and the information explained on this form. I understand my ExpressToll sticker tag identification number may be used to predict Colorado highway travel speeds and volumes and that no part of my ExpressToll account information will be shared with any third party. With the credit card number I have provided, I hereby authorize the ExpressToll Service Center to periodically charge the credit card(s) indicated for the amounts necessary to satisfy my obligations under the ExpressToll Customer Agreement. I will notify the ExpressToll Service Center as required in the ExpressToll Customer Agreement and understand the penalty for failure to provide such notification(s). Initial use of ExpressToll services constitutes full agreement and acceptance to all terms, provisions, and conditions of the agreement contained herein.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

- **Account Replenishment:** Your first payment of at least \$35 (or your preferred amount) will be deposited into your account for your toll usage.
- Tolls are automatically deducted from the pre-paid balance on the **ExpressToll** account.
- When the account balance drops below the threshold, an automatic payment will be made to the credit card on file to bring your account back up to your preferred replenishment amount.
- There is no maintenance fee for an **ExpressToll** account and no charge for the sticker tag.
- Additional vehicles using the sticker tag may be added to your account at no charge. However, there is a charge of \$18 per vehicle to purchase the Switchable HOV Transponder for use on **CDOT Express Lanes**.
- Sticker tags must be secured to the **INSIDE** of windshield in the lower left corner to ensure the discounted toll rate is received.
- The Switchable HOV Transponder must be secured to the inside of the windshield under the rear-view mirror to ensure the discounted toll rate is received.
- Customers with **ExpressToll** save money by paying the lowest toll rates available.

### How does ExpressToll work?

Each vehicle on your **ExpressToll** account must have a transponder properly mounted in your vehicle. When you drive the road, the toll will automatically be deducted from the prepaid balance on your account at the discounted rate.

### When is my account activated? (Retail sign-up)

While you can use the transponder immediately, please note that your account will not be activated until you call the service center with your credit card information. It is suggested that you wait 24 hours before calling to allow time for your account to be created in the system.

### Can I reuse my sticker tag?

No, the sticker tag CANNOT be reused once removed. If you change vehicles or your windshield, you must request a new sticker tag at no cost to you.

### What happens if the transponder does not read?

If your transponder does not read, a photograph of the license plate is taken and then matched to your **ExpressToll** account. It is important to always keep your account information current in order to receive the discounted toll rate.

### Can I use my transponder on E-470, Northwest Parkway, or CDOT Express Lanes?

Yes, but remember to keep your vehicle information current on your **ExpressToll** account.

### When do I need a Switchable HOV Transponder?

Using **CDOT Express Lanes** in HOV/Carpool mode requires a Switchable HOV Transponder. The Switchable HOV Transponder costs \$18.

### What should I do if I pull a trailer?

Contact the **ExpressToll Service Center** to register the license plate of your trailer. The additional axles will be detected and the tolls will be charged to your **ExpressToll** account.

### Can rental cars be added to my account?

Yes, **BEFORE** driving the vehicle on a toll road make sure you add the vehicle by going online or contacting the **ExpressToll Service Center**.

### Can I access my ExpressToll account online?

Yes, you can go to **expresstoll.com** to manage your account online. If it is your first time logging in online, click the 'first time logging in' link.

## WAYS TO SIGN UP FOR



**ONLINE:** ExpressToll.com

**RETAIL:** Visit ExpressToll.com for locations

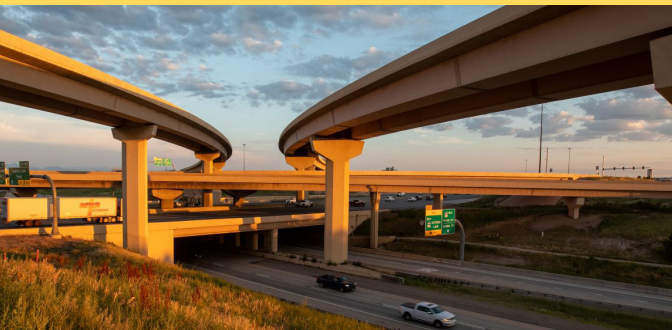
**TELEPHONE:** (303) 537-3470

**MAIL:** EXPRESSTOLL SERVICE CENTER

22470 E. Stephen D. Hogan Parkway  
Aurora, CO 80018

# ExpressToll FACTS

- ExpressToll customers save more than 35% on E-470 tolls and receive great discounts on all CDOT Express Lanes.
- ExpressToll allows you to pre-pay your tolls for E-470, Northwest Parkway and CDOT Express Lanes.
- ExpressToll customers can easily manage their account online and gain access to the ExpressToll Rewards program for exclusive discounts on airport parking, entertainment, local businesses and more!
- Sticker tags are free and there is no charge to add vehicles to your account.
- Switchable HOV Transponders have a cost of \$18.00 per vehicle.



## CONTACT INFORMATION

### ExpressToll Service Center

Hours: Monday to Friday • 8 a.m. to 5 p.m.

Website: [ExpressToll.com](http://ExpressToll.com)

E-mail: [CustomerService@ExpressToll.com](mailto:CustomerService@ExpressToll.com)

Phone: 303-537-3470

Out-of-Area Phone: 888-946-3470

Fax: 303-537-3761

### E-470 Roadside Assistance

Phone: 303-537-3400 • Option 1

Provides 24/7 assistance to all drivers, free of charge!



USE YOUR FREEDOM OF CHOICE

**SIGN UP & SAVE!**  
ENJOY GREAT DISCOUNTS ON ALL COLORADO TOLL ROADS



CUSTOMERS ALSO GAIN ACCESS TO



SIGN UP AT [EXPRESSTOLL.COM](http://EXPRESSTOLL.COM)